

Monday, April 12, 2021

PUBLIC ADMINISTRATION AGENDA (EASTERN DAYLIGHT TIME)

SUBJECT TO CHANGE

9:00 AM - 10:00 AM

- **CentralSquare Keynote**
Hear from CentralSquare's CEO and Executive Leadership Team about how CentralSquare solutions are helping to create smarter, safer, more connected communities. Learn more about CentralSquare's commitment to and plan for innovation, customer success, and -yes- the Cloud! Don't miss this exciting session!

10:00 AM - 10:30 AM

- **Introducing the New CentralSquare University**
What's new with CentralSquare University

10:30 AM - 10:45 AM

- **Public Administration Update for US**
General overview of product direction

10:45 AM - 11:00 AM

- **Public Administration Update for Canada**
General overview of product direction

11:20 AM - 11:30 AM

- **Finance Enterprise Quick Overview**
A quick, general overview of Finance Enterprise

11:30 AM - 12:05 PM

- **What's New, What's Next with Finance Enterprise - Product Update**
This session will dive into recent updates to Finance, Enterprise, including an overview of new capabilities, integrations and a glimpse into future priorities.

11:30 AM - 12:15 PM

- **What's New, What's Next with USTI**
Product updates including what has been released and what is coming on the roadmap

1:15 PM - 1:45 PM

- **Finance Enterprise Architecture and Authentication Update**
This session will cover current and upcoming authentication abilities of Finance Enterprise including OpenID, AD, SAML

1:15 PM - 2:00 PM

- **USTI - Finance Best Practices**
Asyst Financials provides a seamless integration from Payroll, Accounts Payable, Purchase Orders and Cash Receipts (as well as other subsystems) through to the General Ledger. All feed into the Cash Control module for one central location for bank



reconciliation. We'll be demonstrating how the modules interact and follow through the process from beginning to end.

2:15 PM – 3:00 PM

- **Finance Enterprise – The New Time and Attendance and Generic Check-Writer**
This session will cover the new Time and Attendance screen available in 20.2, as well as the new generic check-writer tool
- **USTI – Utility Billing Best Practices**
Asyst Utility Billing has some neat configuration settings that are not widely known, so join us to see how credit history warnings, billing register columns and the print verification can help manage data through payment entry and bill print. There will also be a look at the inquiry functions and reports that are popular with auditors but have to be run in a timely fashion to provide the correct reporting.

3:15 PM – 4:00 PM

- **USTI – Property Tax Best Practices**
The Property Tax module in Asyst includes many unique features. We'll be demonstrating how some of the lesser known and newer functions combine to assist in making your daily work easier and more efficient.

4:15 PM – 4:30 PM

- **Learn All About CentralSquare's New Grant Assistance Program**
Looking for more information about how to find and apply for government-funded Grants that may be available to your organization? This session will provide an overview of CentralSquare's partnership with the experts at GovGrantsHelp that provide all CentralSquare customers FREE customized, one-on-one grant help when you are looking to fund Community Development solutions. Tap into this unique and free resource from CentralSquare!



Monday, April 12, 2021

PUBLIC SAFETY & JUSTICE AGENDA (EASTERN DAYLIGHT TIME)

SUBJECT TO CHANGE

8:00 AM - 9:00 AM

- **Public Safety Suite Pro Overview**
An overview of Public Safety Suite Pro, the world's first plug-and-play public safety suite

9:00 AM - 10:00 AM

- **CentralSquare Keynote**
Hear from CentralSquare's CEO and Executive Leadership Team about how CentralSquare solutions are helping to create smarter, safer, more connected communities. Learn more about CentralSquare's commitment to and plan for innovation, customer success, and -yes- the Cloud! Don't miss this exciting session!

10:00 AM - 10:30 AM

- **Introducing the New CentralSquare University**
What's New with CentralSquare University

10:45 AM-11:00 AM

- **Public Safety Product Update**
Join us for a general product update on all things public safety.

11:15 AM - 12:00 PM

- **Public Safety Suite Pro**
Roadmap, demonstration, tips and tricks

12:00 PM - 12:20 PM

- **DEMS Overview**
CentralSquare's Pro Suite seamlessly integrates with Genetec's industry-leading products, enabling Public Safety agencies to incorporate the vast network of existing public and private video cameras into their dispatch centers as well as share within the mobile environment of first responders and law enforcement.

12:00 PM - 12:25 PM

- **Field Ops Overview**
An overview of Field Ops – responder lifeline to the communication center in the convenience of an app

12:00 PM - 12:30 PM

- **Public Safety Suite Pro Jail Overview**
An overview of Public Safety Suite Pro Jail; Spend less time tracking down and keying in information. With one easy-to-use and familiar user interface across CAD, records and jail, training is simple for your staff. Get valuable insights from built-in reporting, custom forms and dashboards. Drop your booking time from 45 minutes to 15 minutes per inmate with your data all in one place with our jail information management system.



- **FTO Overview**

An overview of FTO; Enable your agency to easily duplicate an existing paper-based evaluation method or create a totally new system to fit your needs, using a web-based application. FTO is integrated with your CAD and RMS and offers easy security management and daily activity tracking for trainees.

12:00 PM - 12:40 PM

- **CAD-to-CAD Overview**

An overview of CAD-to-CAD, an interoperable, cross-jurisdictional tool that connects public safety agencies. This results in a cohesive understanding of critical situations as they unfold, and more lives and property saved.

12:00 PM - 1:00 PM

- **911 Overview**

An overview of 911 Pro; Spend less time shifting between screens with an integrated CAD+911. Everything in one place means you can send responders to the right place in less time and with less effort, while automated callbacks and call prioritization makes your communication center run more effectively than ever before. With more resources reallocated where it's most valuable, your time and efforts are focused less on training or dealing with complicated technology and more on saving lives.

12:30 PM – 2:15 PM

- **Public Safety Suite Pro 911, CAD, Mobile and Field Ops**

Roadmap, demonstration, tips and tricks

2:45 PM – 4:45 PM

- **Public Safety Suite Pro RMS**

Roadmap, demonstration, tips and tricks (includes P2P, Citizen Reporting, CrimeView and Field Ops)

5:00 PM – 5:45 PM

- **Public Safety Suite Pro Jail**

Want to learn more about what is new and exciting in Jail? Join us for an overview of what has changed over the last year and get a sneak peek at what's coming. Learn how your agency can benefit from the new functionality.



Tuesday, April 13, 2021

PUBLIC ADMINISTRATION AGENDA (EASTERN DAYLIGHT TIME)

SUBJECT TO CHANGE

9:00 AM - 9:30
AM

- **What's New in Analytics – Product Updates**
This session will dive into recent updates to the Analytics solution, including an overview of new content, capabilities, integrations and a glimpse into future priorities.

10:00 AM - 10:45
AM

- **Improving Modeling and Data Access in Analytics**
This session will describe helpful methods of modeling content, particularly in the new web-modeling capabilities of the Analytics solution. Examples include:
 - Reducing the size of models for more intent-driven, end user-friendly data availability
 - Adding needed joins across disparate data (e.g. community development and financial budget data)
 - Applying security to those models

11:30 AM – 12:15
PM

- **What's New, What's Next with Diamond**
Product updates including what has been released and what is coming on the roadmap

12:15 PM - 12:50
PM

- **Making the Most of Analytics Upgrades**
This session will dive into steps and considerations regarding Analytics upgrades.

1:15 PM – 2:00
PM

- **Community Development – Administering the System After Go Live**
Sharing of best practices and/or tips that improve processes that assist with efficiencies after going live
- **Leveraging Your Diamond Investment**
Most local governments are unnecessarily performing critical business processes manually and lacking a central source of truth for their data. The Diamond solution benefits from decades of development and in this overview we will highlight the less known modules that our users should consider to help with that. Reduce time, reduce spend, reduce risk, and increase customer service with these underutilized add-ons, most of which you are likely already licensed to use.

2:15 PM – 2:50
PM

- **Community Development – The Power of Searching and Reporting**
Sharing of best practices and/or tips that improve processes that assist with efficiencies

2:15 PM – 3:00
PM

- **Diamond – Tools in Your Reporting Toolbox**
With so many reporting tools accessible for your MS Dynamics GP integrated system, how do you select the right tool for the job at hand? This session is designed to help you



do just that. We will review the many reporting tools available and discuss benefits and suggested uses to help you determine the best tool for any reporting job. From simple posting reports in Report Writer, colorful charts and graphs with Business Analyzer, to reports designed for detailed data analysis using Smartlist, we will discuss these and more to help you choose from the tools in your reporting toolbox.

3:15 PM – 4:00 PM

- **Community Development – Going Digital – Taking Citizens Out of Line and Putting Them Online**
Sharing of best practices and/or tips that improve processes that assist with efficiencies
- **20 Diamond Tips in 45 Minutes**
Back by popular demand is our tips and tricks session! This session has proven useful for experienced and new users alike. We'll share our collection of best tips to help save you time in executing your day-to-day processes, as well as those processes that you don't execute as frequently. You'll walk away with information you can use right away!

4:15 PM – 4:40 PM

- **Community Development Demonstration (Mobile, eTRAKiT and Analytics)**
Looking to expand your use of our Community Development system? This overview will review some products that complement the system and its features. We'll cover mobile usage, eTRAKiT and analytics.



Tuesday, April 13, 2021

PUBLIC SAFETY & JUSTICE AGENDA (EASTERN DAYLIGHT TIME)

SUBJECT TO CHANGE

9:30 AM - 9:40 AM

- **Public Safety Suite Enterprise Overview**
An overview of Public Safety Suite Enterprise

9:45 AM - 9:55 AM

- **Field Ops Overview**
An overview of Field Ops – responder lifeline to the communication center in the convenience of an app

10:00 AM – 11:00 AM

- **911 Overview**
An overview of 911 Pro; Spend less time shifting between screens with an integrated CAD+911. Everything in one place means you can send responders to the right place in less time and with less effort, while automated callbacks and call prioritization makes your communication center run more effectively than ever before. With more resources reallocated where it's most valuable, your time and efforts are focused less on training or dealing with complicated technology and more on saving lives.

10:30 AM – 10:55 AM

- **DEMS Overview**
CentralSquare's Enterprise Suite seamlessly integrates with Genetec's industry-leading products, enabling Public Safety agencies to incorporate the vast network of existing public and private video cameras into their dispatch centers as well as share within the mobile environment of first responders and law enforcement.

10:30 AM - 11:00 AM

- **Public Safety Suite Enterprise Jail Overview**
An overview of Public Safety Suite Enterprise Jail; Speed up your bookings by automating paperwork. Access data from arrests, warrants and prior incidents. Use real-time accurate information to improve the way you classify and place inmates. Schedule activities, generate reports and track movement with automated processes. Stay compliant with NCIC- and state-mandated reporting systems.
- **FTO Overview**
An overview of FTO; Enable your agency to easily duplicate an existing paper-based evaluation method or create a totally new system to fit your needs, using a web-based application. FTO is integrated with your CAD and RMS and offers easy security management and daily activity tracking for trainees.

10:30 AM – 11:10 AM

- **CAD-to-CAD Overview**
An overview of CAD-to-CAD, an interoperable, cross-jurisdictional tool that connects public safety agencies. This results in a cohesive understanding of critical situations as they unfold, and more lives and property saved.



11:15 AM – 1:00 PM

- **Public Safety Suite Enterprise 911, CAD, Mobile and Field Ops**
Roadmap, demonstration, tips and tricks

2:15 PM – 3:30 PM

- **Public Safety Suite Enterprise RMS**
Roadmap, demonstration, tips and tricks (includes P2P, Citizen Reporting, CrimeView, DEMS and IQ Search)

3:45 PM – 4:30 PM

- **Public Safety Suite Enterprise Jail**
Want to learn more about what is new and exciting in Jail 6? Join us for an overview of what has changed over the last year and get a sneak peek at what's coming. Learn how your agency can benefit from the new functionality.

4:30 PM – 5:40 PM

- **Public Safety CrimeView / FireView**
Roadmap, demonstration (applies to Public Safety Suite Pro, Public Safety Suite Enterprise and ONESolution Public Safety)



Wednesday, April 14, 2021

PUBLIC ADMINISTRATION AGENDA (EASTERN DAYLIGHT TIME)

SUBJECT TO CHANGE

9:00 AM - 9:30
AM

- **What's New in Analytics – Product Updates**
This session will dive into recent updates to the Analytics solution, including an overview of new content, capabilities, integrations and a glimpse into future priorities.

10:00 AM - 10:45
AM

- **Improving Modeling and Data Access in Analytics**
This session will describe helpful methods of modeling content, particularly in the new web-modeling capabilities of the Analytics solution. Examples include:
 - Reducing the size of models for more intent-driven, end user-friendly data availability
 - Adding needed joins across disparate data (e.g. community development and financial budget data)
 - Applying security to those models

11:30 AM – 11:55
AM

- **What's New with Enterprise Asset Management**
Product updates and what is coming on the roadmap

11:30 AM – 12:15
PM

- **What's New, What's Next with Vadim/iCity**
Product updates including what has been released and what is coming on the roadmap

12:15 PM-12:50
PM

- **Making the Most of Analytics Upgrades**
This session will dive into steps and considerations regarding Analytics upgrades.

1:15 PM – 2:00
PM

- **20 Vadim/iCity Tips in 45 Minutes**
Back by popular demand is our tips and tricks session! This session has proven useful for experienced and new users alike. We'll share our collection of best tips to help save you time in executing your day-to-day processes, as well as those processes that you don't execute as frequently. You'll walk away with information you can use right away!

1:15 PM – 2:05
PM

- **Enterprise Asset Management Demonstration**
Looking to expand your asset management tracking? We will highlight the Enterprise Asset Management solution, including work orders, assets, GIS, mobiles and maintenance tracking. This overview solution will cover the basics within Enterprise Asset Management and benefits provided within the application.



2:15 PM – 2:45
PM

- **Vadim/iCity – Payroll Best Practices**
Sharing of best practices and/or tips that improve processes that assist with efficiencies

2:15 PM – 3:10
PM

- **Enterprise Asset Management Tips and Tricks**
'Public Works' describes an exceedingly diverse collection of work groups for which the most part don't share established best practices. This demands an extremely flexible system for work & asset management. CentralSquare's Enterprise Asset Management provides just that. We'll highlight two features that allow for tremendous flexibility and functional extensibility – Dashboard plugins and the Import & Update data ETL utility.

3:15 PM – 3:45
PM

- **Leverage the Most Out of Your Vadim/iCity System**
Sharing of best practices and/or tips that improve processes that assist with efficiencies

3:15 PM – 4:00
PM

- **Integration Between Enterprise Asset Management and Finance Enterprise**
This session will be an overview of the integration touchpoints between Enterprise Asset Management (EAM) and Finance Enterprise. We'll show accounts, work orders, inventory equipment, purchasing, payroll, accounts receivable, and how they interact between the two systems.

4:15 PM – 5:00
PM

- **Overview of 2020 Enterprise Asset Management Releases**
Deeper dive into what was released in 2020 Enterprise Asset Management (EAM) releases



Wednesday, April 14, 2021

PUBLIC SAFETY & JUSTICE AGENDA (EASTERN DAYLIGHT TIME)

SUBJECT TO CHANGE

9:15 AM - 9:50
AM

- **FTO Overview**
An overview of FTO; Enable your agency to easily duplicate an existing paper-based evaluation method or create a totally new system to fit your needs, using a web-based application. FTO is integrated with your CAD and RMS and offers easy security management and daily activity tracking for trainees.

10:00 AM – 10:05
AM

- **Police-to-Citizen (P2C) Overview**
An overview of the Police-to-Citizen (P2C) application, an agency-hosted portal for citizens to retrieve, enter and print reports.

10:00 AM – 10:15
AM

- **Investigative Leads Overview**
An overview of Investigative Leads; Investigative Leads Management provides officers with the ability to enter new leads, inventory case-related leads, record depositions, and review recordings while in the field.
- **MCT (Mobile Computing Technology) Overview**
An overview of Mobile Computing Technology; Mobile Computing improves efficiency in the field and office by extending the power of our CAD system to mobile users.
- **Gang Tracking Overview**
An overview of Gang Tracking; Gang Tracking in RMS allows your officers to record information related to gangs and classify gang members.

10:00 AM – 10:25
AM

- **Internal Affairs Overview**
An overview of Internal Affairs/Professional Standards, a tool for agencies to collect information related to citizen and departmental complaints, inquiries, injuries, pursuits, use-of-force events and fleet vehicle accidents.

10:00 AM – 10:35
AM

- **Audit Proof Overview**
An overview of CentralSquare Audit Proof, a cloud-hosted solution designed to help law enforcement agencies gain valuable insight into their staff's National Crime Information Center (NCIC) activity

10:30 AM – 11:00
AM

- **ONESolution CAD, Mobile and Freedom**
Roadmap and demonstration

12:30 PM – 12:50
PM

- **ONESolution RMS/MFR**
Roadmap and demonstration



**1:45 PM – 1:55
PM**

- **ONESolution JMS**
Roadmap and demonstration

**3:00 PM – 3:45
PM**

- **ONESolution Web Products**
P2P, P2C, FTO, and Audit Proof

**4:15 PM – 4:30
PM**

- **Learn All About CentralSquare's New Grant Assistance Program**
Looking for more information about how to find and apply for government-funded Grants that may be available to your agency? This session will provide an overview of CentralSquare's partnership with the experts at PoliceGrantsHelp that provide all CentralSquare customers FREE customized, one-on-one grant help when you are looking to fund RMS, CAD, NG911 solutions. Tap into this unique and free resource from CentralSquare!



Thursday, April 15, 2021

PUBLIC ADMINISTRATION AGENDA (EASTERN DAYLIGHT TIME)

SUBJECT TO CHANGE

9:00 AM - 9:30 AM

- **What's New in Analytics – Product Updates**
This session will dive into recent updates to the Analytics solution, including an overview of new content, capabilities, integrations and a glimpse into future priorities.

10:00 AM - 10:45 AM

- **Improving Modeling and Data Access in Analytics**
This session will describe helpful methods of modeling content, particularly in the new web-modeling capabilities of the Analytics solution. Examples include:
 - Reducing the size of models for more intent-driven, end user-friendly data availability
 - Adding needed joins across disparate data (e.g. community development and financial budget data)
 - Applying security to those models

11:30 AM – 12:00 PM

- **What's New, What's Next with Tempest**
Product updates including what has been released and what is coming on the roadmap

11:30 AM – 12:15 PM

- **Finance PLUS - What's New, What's Next**
This session will review what's new with Finance PLUS 5.2, including: Overview, Finance PLUS Environments, Finance PLUS Common Code; Upgrade path; Future release priorities.

12:15 PM - 12:50 PM

- **Making the Most of Analytics Upgrades**
This session will dive into steps and considerations regarding Analytics upgrades.

1:15 PM – 2:00 PM

- **Tempest – Citizen Self-Service**
COVID, public demand, and budgets have forced municipalities to modernize how they interact with their citizens. This is an overview of the online self-service experience that Tempest can help provide your citizens. We will review MyCity, eBilling, OurCity, eInspections, PIP, and eApply (Calls, Prospero, Dogs, Licensing, Utility PAWs).

1:15 PM – 2:05 PM

- **Finance PLUS New Feature Highlights and Regulatory Changes**
This session will review Finance PLUS 5.2 feature highlights, including Notifications and Notifications Manager, Forms Manager and New Leave Requests, and what's new with regulatory, including Form 1099 NEC, new W4, Affordable Care Act changes and year end regulatory.



**2:15 PM – 2:40
PM**

- **Tempest – Mobilizing Your At-Home Workforce**
Are you struggling to managing day-to-day Tempest tasks across your team? Managing teams through emails, phone calls, and MS Teams chats can be effective. However, wouldn't it be better if Tempest automated this for you and gave you the data you needed to manage your team in real time? This session will ensure you know about the features packed into Tempest which assist you to do just that – manage your at-home workforce remotely. We will cover items such as Workflow, Tasks, Email Automation and even remote tools such as Mobile Dashboard. Additionally, we will discuss how to use IntelliSearch to monitor day-to-day activities in Tempest.

**2:15 PM – 3:00
PM**

- **Finance PLUS Tips and Tricks for Fiscal Year End**
This session will review tips and tricks for fiscal year end: Extract Budget ,Upload Budget, Final Close, Update Ledgers, Post Ledgers, and Roll Encumbrances.

**3:15 PM – 4:00
PM**

- **Finance PLUS Tips and Tricks**
This session will review tips and tricks for Finance PLUS: Documents Panel, Payroll Snapshot, and Fiscal Year End & Budget Prep

**3:15 PM – 4:15
PM**

- **20 Tempest Tips in Under an Hour**
Back by popular demand is our Tips and Tricks session! This session has proven useful for experienced and new users alike. We'll share our collection of best tips to help save you time in executing your day-to-day processes, as well as those processes that you don't execute as frequently. You'll walk away with information you can use right away!



Thursday, April 15, 2021

PUBLIC SAFETY & JUSTICE AGENDA (EASTERN DAYLIGHT TIME)

SUBJECT TO CHANGE

10:30 AM – 10:55 AM

- **LETG Product Update**
Jail 1>2, NIBRS, improved responsive on support backlog
- **TotalCommand Product Update**
Roadmap

11:30 AM – 11:45 AM

- **IMC Product Update**
Roadmap

11:30 AM – 11:55 AM

- **Impact Product Update**
RMS 2>3, NIBRS, improved responsive on support backlog

1:30 PM – 1:35 PM

- **VisionAIR Product Update**
Product update

1:30 PM – 1:40 PM

- **MetroAlert Product Update**
Roadmap

2:30 PM – 3:00 PM

- **FDM Product Update (Fire Records)**
Product update

3:30 PM – 3:50 PM

- **Respond Product Update**
Product update

4:30 PM – 4:50 PM

- **CryWolf Product Update**
Services update



Friday, April 16, 2021

PUBLIC ADMINISTRATION AGENDA (EASTERN DAYLIGHT TIME)

SUBJECT TO CHANGE

9:00 AM-9:30 AM

- **What's New in Analytics – Product Updates**
This session will dive into recent updates to the Analytics solution, including an overview of new content, capabilities, integrations and a glimpse into future priorities.

10:00 AM - 10:45 AM

- **Improving Modeling and Data Access in Analytics**
This session will describe helpful methods of modeling content, particularly in the new web-modeling capabilities of the Analytics solution. Examples include:
 - Reducing the size of models for more intent-driven, end user-friendly data availability
 - Adding needed joins across disparate data (e.g. community development and financial budget data)
 - Applying security to those models

11:30 AM – 12:05 PM

- **What's New, What's Next in the NaviLine Suite**
Product updates including what has been released and what is coming on the roadmap

11:30 AM – 12:10 PM

- **What's New, What's Next with WorkTech**
Product updates including what has been released and what is coming on the roadmap

12:15 PM-12:55 PM

- **Learn All About CentralSquare Payments**
CentralSquare Payments is here. Leveraging the power of Paya, CentralSquare Payments enables payments to be fully managed within the CentralSquare platform. This session will highlight features customers can take advantage of within the platform that include one-stop shop solution, cloud-based platform, management of payments in real-time, multiple payment methods, PCI compliance and full integration with CentralSquare software.

12:15 PM-12:50 PM

- **Making the Most of Analytics Upgrades**
This session will dive into steps and considerations regarding Analytics upgrades.

1:15 PM – 1:35 PM

- **What's New with Click2Gov/Citizen Engagement**
Sharing of best practices and/or tips that improve processes that assist with efficiencies

1:15 PM – 2:00 PM

- **WorkTech – Latest Pearl-Diamond Integrations**
Over the last 12 releases, new improvements have been issued to many Diamond-Pearl



integrations. Many of these require configuration changes to take effect. This session reviews the configuration changes required to take advantage of these new integrations. This includes Payroll, Accounts Payable, Accounts Receivable and Journal Entry integrations.

2:15 PM – 3:00 PM

- **What's Happening in NaviLine Financials**
Sharing of best practices and/or tips that improve processes that assist with efficiencies
- **Leveraging Your WorkTech Investment**
You have already adopted part of the WorkTech solution. But can other divisions at your agency benefit as well? Or is there more that your division can automate and centralize? Track and plan your assets and work better with all that WorkTech has to offer, much of which you may already be licensed to use.

3:15 PM – 3:45 PM

- **Things to Know about NaviLine Utilities (CIS)**
Sharing of best practices and/or tips that improve processes that assist with efficiencies

3:15 PM – 4:00 PM

- **WorkTech Demonstration – WorkTech 6 vs. Pearl: Comparison & Advantages**
Share complementary products that benefit existing clients